Fees for Narre Warren Clinic

**MIXED BILLING INFORMATION**

**As of the 1st of February 2023 we are moving to mixed billing.**

We will no longer be a bulk billing practice; we will be a “mixed billing practice”.

With the rising costs and limited Medicare rebate, it has become challenging to keep the clinic running. We have absorbed this cost for as long as we could, however the practice must now make some changes.

**As of the 1st February 2023, these will be the following fees:**

Standard Consult $65-Rebate $39.75 Out of pocket $25.25

Long Consult $105-Rebate $76.95 Out of pocket $28.05

Telehealth $65-Rebate $39.75 Out of pocket $25.25

**With Telehealth you will be called before your appointment to pay for the consult**

**Patient without Medicare card**

Standard consult $70

Long consult $110

**Exemptions to this are**

- Children under 16

- Pension Cardholders

- Health Care cardholders

 -Care Plans (Chronic condition)

**Mental Health Care plan- Out of pocket around $30**

We are committed to maintaining and improving the quality of healthcare we provide.

In order to protect the sustainability of this practice, we need to make this change.

We cannot thank you enough for your ongoing support of our practice- in the past and into the future as we make this transition.

**What is mixed billing?**

Mixed billing means that most patients will pay a “gap payment” for appointments. A gap payment is an out of pocket cost that is the difference between the practice’s private fee and your Medicare rebate. Our gap fee is between $20-$30.

However, some patients will continue to be bulk billed please read exceptions.

**How will the fee be processed?**

You will be charged the full consultation fee to your credit card or debit card at the end of the face-to-face appointment.

**Medicare cardholders**

We can then electronically process your Medicare rebate on your behalf. The rebate should appear in to your account within 1-2 business days. We recommend that you ensure your bank details are up to date on MY GOV APP to avoid any delays in receiving your rebate.

If you have a debit card, we can process your payment through the clinic and you will receive the rebate instantly.

The “gap fee “is $20-$30

Paying by cash you will get a receipt and have to claim you relate back from Medicare yourself